



Seething from declining revenues and increased budget cuts, corporations looking to control their destinies turn to *Continuous Improvement (CI)*. It's a recognition that status quo no longer works, as well as a cultural shift in how corporations think, act, and operate. The first step to *Continuous Improvement* is assessment: *What is our potential improvement opportunities? How do we capture and sustain them?* 

This is where many firms get stuck. Instead of *Continuous Improvement*, the culture is *Continuous Interrogation*. The result — war rooms are decorated with current process maps, opportunity lists, and motivational posters, and the envisioned future state is scratched on a sticky note labeled, *"Then a Miracle Occurs."* 

Even though *Continuous Improvement* is a day-to-day operating expectation, the reality is companies spend 80% of their *CI* time looking at what they do versus actual improvement planning and execution.

## **EUREKA!** Best practice in continuous improvement dictates:

- Parallel approaches, that capture improvements while you assess
- 80% of the CI time is spent planning and executing versus reviewing current processes
- Teams are trained on Six-Sigma philosophies with data driven improvement approaches
- Te double-digit value through

Create double-digit value through focused Continuous Improvement programs. Call Steve Trecha to learn how (517) 381-4800 x219.

- Corporations establish a culture for positive interaction and cross-functional behaviors
- Goals and performance metrics are defined upfront and teams operate according to measured performance

It's time to get past *Continuous Interrogation* and on with *Continuous Improvement*. Simply bantering *Continuous Improvement* virtues without results is like standing in a garage and calling yourself a car.